

SERVICE REMINDERS

- For information, please call our Customer Service Department at **408-725-4020** or **650-961-8040**. Customer Service Representatives are available Monday through Friday, from 7:30 a.m. – 4:30 p.m.
- Please set out materials by 6:00 a.m. on your scheduled collection day. A special charge may be incurred if collection trucks need to return.
- Extra garbage must be bagged or boxed and prior arrangements for pickup must be made with Los Altos Garbage Company (LAGCo).
- Extra Bag Tags are available for purchase through LAGCo Customer Service. Extra Bag Tags have no expiration date and can be used any time for collection on your regularly scheduled garbage pick up day.
- LAGCo is not responsible for any articles left on or near collection carts.

IMPORTANT RESOURCES

Los Altos Garbage Company
408-725-4020 or **650-961-8040**
 Fax **408-588-1102**
www.losaltosgarbage.com

City of Cupertino
www.cupertino.org

Countywide Recycling Info
800-533-8414
www.recyclestuff.org

Home Composting Education Program
408-918-4640
www.reducewaste.org

Household Hazardous Waste Program
408-299-7300
www.hhw.org

Apple Electronic Waste Recycling Program
408-862-2667

Environmental Resource
www.earth911.com

RECYCLING AND REFUSE SET-OUT EXAMPLE



Recyclables collected weekly in your blue cart

- Cardboard
- Glass bottles and jars
- Juice bags & boxes
- Metal cans
- Milk cartons
- Paper
- Phone Books
- Paper and hard cover books
- Pizza boxes (empty)
- Plastic containers #1-#7
- Plastic bags - please bag together before placing in cart
- Polystyrene (clean foam plastic) - please put in clear plastic bags before placing in cart.
- Scrap metal

Please rinse food and beverage containers and crush plastics before placing in cart.

CORRUGATED CARDBOARD

Please breakdown or cut cardboard to fit inside recycling cart. Extra cardboard that cannot fit inside cart should be flattened and tied with string in bundles no larger than 3 ft. x 3 ft.

USED MOTOR OIL

Place used motor oil in one-gallon plastic containers with tight fitting, screw top lids. (Milk and water jugs with pop-on lids are acceptable; lids must be taped securely). You may place up to two one-gallon containers next to your recycling cart for pickup.



USED OIL FILTERS

Place fully drained filters in a sealed, leak-proof, plastic bag and place curbside/roadside next to your recycling cart.

HOUSEHOLD BATTERIES

Place batteries in a clear, sealed plastic bag and set on top of the recycling cart.

NOTE: Car batteries are not accepted in this program. Call the Countywide Household Hazardous Waste line at **408-299-7300** or visit www.hhw.org for recycling information.



UNACCEPTABLE ITEMS:

- Unmarked plastics, without a #1-#7 (garden hoses, plastic toys, PVC piping, etc.)
- Food contaminated packaging or containers
- Napkins, facial tissues, paper towels, utensils, dishware
- Styrofoam "peanuts", bubble and plastic wrap
- Light bulbs, window glass, ceramics
- Clothes hangers, wire, rope, auto parts
- Medical waste

On-Call Collections

ON-CALL COLLECTION DAYS

Households can select two days per year for the following on-call collection services:

Two garbage disposal days OR two yard waste / wood waste recycling days OR one garbage disposal day and one yard waste / wood waste recycling day.

Please refer to details of the on-call collection days to the right, along with the following guidelines:

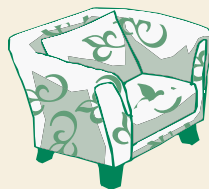
- All items must fit within an 8-foot long, 4-foot wide and 4-foot high area and be placed curbside/roadside by 6 a.m.
- **Single items, bags, bundles or boxes cannot weigh more than 50 pounds each, and must be manageable by one person.**
- To arrange for an on-call pickup, please call our Customer Service Department, Monday through Friday during regular business hours.
- Advance notice of 24 hours is requested.
- Garbage, yard waste and wood waste disposal days are scheduled on normal collection days.
- Unused on-call disposal or recycling days are not transferable to the following year.

DEBRIS BOXES

Debris boxes are available in a variety of sizes to fit your construction and clean up needs.

BULKY ITEMS

Special pickups of bulky items, such as appliances, water heaters, furniture, BBQs, lawn mowers, etc., are available for a fee.



For rates, information or to schedule services, please call our Customer Service Department at **408-725-4020** or **650-961-8040**.

Help keep usable goods out of the landfill, by donating to charities or non-profit organizations. You can also join a local Freecycle™ Group and donate items within your community. For more information visit www.freecycle.org.

ELECTRONIC BILL AND AUTO-PAYMENT OPTIONS

For a convenient, secure way to view, print and pay your bill online, enroll in our E-Bill Payment Program. You can set up your account for automatic payments, schedule on-line payments or have your bill paid via a recurring automatic debit.



To sign up for this program, visit www.losaltosgarbage.com and click on the "Pay Bill" link.

ON-CALL GARBAGE PICK-UP

- Contain loose items in bags, boxes or bundles.
- No appliances with freon, such as refrigerators and air conditioners. Pickup of these items can be arranged through our **Bulky Item** collection services for a fee.
- No items with oil, diesel, or gasoline.
- No TVs or computer monitors. To recycle these items, please contact the City of Cupertino Computer Recycling Program at **408-862-2667**, provided by Apple Computer's recycling facility.
- Small amounts of dirt, rock, concrete, asphalt, brick and tile are accepted if boxed and weighs no more than 50 pounds per container (up to 250 pounds total).
- Painted wood no more than 6-feet long and stacked neatly.
- No pressure treated wood, such as railroad ties.

ON-CALL YARD WASTE PICK-UP

- Branches can be up to 6 inches in diameter and 6-feet long.
- Please bundle or box branches and trimmings for collection.
- No painted trees.
- No plastic bags.

ON-CALL WOOD WASTE PICK-UP

- Since wood will be composted, we cannot accept painted, varnished, stained or pressure treated wood (like railroad ties).
- Lumber may be up to 6-feet long and must be stacked neatly (For the safety of our drivers, please remove all nails).
- Wood scraps must be boxed or bundled.
- No plastic bags.

YARD WASTE

Yard waste is collected weekly in your tan cart. Put leaves, small branches (cut into 3 foot lengths or less) and grass clippings in your yard waste rolling cart. Yard waste must fit inside the cart and the lid must be closed.

Unacceptable Items

- Dirt, rock, concrete, ashes, sod, asphalt, or building materials
- Fruits or vegetables
- Household trash or other garbage
- Plastic bags (plastics will contaminate the load)
- Tree trunks, stumps or painted trees
- **Note:** Our trucks can pick up yard waste rolling carts weighing up to 150 pounds. Carts filled to capacity with some materials can exceed this weight limit and may not be collected.



HHW & Environmental Information



Santa Clara County offers a free HHW drop-off program for residents in Santa Clara County. To schedule an appointment or for more information about the HHW Program, please call the Santa Clara County HHW appointment line at **408-299-7300**, Monday thru Friday 8:30 a.m. to 4:30 p.m. or visit **www.hhw.org** and click on "Make An Appointment".

ACCEPTABLE MATERIALS

Aerosol cans (*If empty, can be placed in trash*)
Automotive fluids (*antifreeze, oils, various fluids*)
Batteries (*vehicle and household alkaline and rechargeable*)
Chemistry sets
Cleaners/household chemicals
Cosmetics, toiletries
Degreasers/solvents
Flares (*except airborne flares*)
Fluorescent tubes and CFLs
Freon
Gasoline/fuels
Gun powder
Helium tanks (*5-gallon containers or smaller only – no oxygen tanks; must be disposed of with a medical waste hauler or by the vendor/manufacturer*)
Mace
Pesticides
Photo chemicals
Prescription medicine
Propane tanks
Sharps/syringes/needles (*must be in an approved container labeled "Sharps Waste" or with the International Biohazard label*)

MEDICATION DISPOSAL PROGRAM

Please dispose of your expired or unused medications properly. Do not flush them down the toilet, pour them down the sink or throw them in the garbage.

To properly dispose of medications, please drop them off at the following locations throughout Santa Clara County:

West Valley Patrol Sub-Station
1601 S. De Anza Blvd., Cupertino

Valley Health Center at Sunnyvale
660 South Fair Oaks Ave., Sunnyvale

Valley Health Center at Bascom Pharmacy
750 S. Bascom Ave., San Jose

Valley Health Center at Silver Creek Pharmacy
1620 E. Capitol Expwy, San Jose

Office of the Sheriff
55 West Younger Ave., San Jose

For a complete list of drop-off locations, hours of operation, or more information about this program, please call **408-299-7300** or visit **www.hhw.org**.



CITYWIDE GARAGE SALE ~ SEPTEMBER 26 and 27, 2009

Cupertino's annual Citywide Garage Sale will be held September 26 and 27, 2009 at individual homes and other private locations in the city. The city is inviting residents and community organizations to register. The City is currently registering participants through September 11, 2009.

The City is asking participants to register on-line at the city's website, **www.cupertino.org/environmental**. For those few that do not have access to a computer call **408-777-3354**. **The last day to register to get on the city's official list is September 11th.**

On September 23, a list and map of all registered sales will be published on the city's website, and printed copies



will become available at City Hall, Quinlan Community Center, Cupertino Senior Center and the Cupertino Library. On-line viewers will be able to electronically search for specific items on the list by using the "Search" function. Block sales and multi-family sales will be highlighted.

Cupertino's goal in sponsoring a Citywide Garage Sale is to prevent usable items from being thrown away as garbage. In addition to finding unusual garage sale treasures, use this opportunity to learn about the city by shopping in neighborhoods that you've never visited before.

For more Garage Sale information, check the city's website at **www.cupertino.org** or call **408-777-3354**.



For Residents of Cupertino

ANNUAL SERVICE BROCHURE 2009-2010

650 Martin Ave., Santa Clara, CA 95050
Proud to be Employee-Owned
LOS ALTOS GARBAGE COMPANY
People · Service · Environment



SHARE THE SPIRIT FOOD AND TOY DRIVE November 2 through 30

Please place non-perishable food items and new unwrapped toys curbside/roadside in bags clearly marked "Food/Toy Drive" next to your containers on your regularly scheduled recycling day. LAGCo employees will pick up your donations and deliver them to families in need.



TREECYCLING

During the month of January, LAGCo will provide free Christmas Tree collection and recycling.

- Please remove tree stands and all decorations, including tinsel. (Flocked trees are acceptable).
- Small trees may be placed inside yard waste cart for service.
- Place trees or carts curbside/roadside on your recycling day.
- Apartment dwellers must place trees in a central location and call to arrange a pickup.
- Trees may be collected by a recycling truck other than the regular yard waste truck.



Questions?

Please call us at **408-725-4020** or **650-961-8040**, or visit us online at www.losaltosgarbage.com. Please keep this brochure as a handy reference throughout the year.



HOLIDAY COLLECTION

Thanksgiving, Christmas and New Year's Day are the only holidays that garbage, recycling and yard waste are not collected.

Regular service resumes on Monday, January 4, 2010

HOLIDAY COLLECTION SCHEDULE					
MON	TUES	WED	THURS	FRI	SAT
NOV 23 Regular service	NOV 24 Regular service	NOV 25 Regular service	NOV 26 NO SERVICE Office Closed	NOV 27 Service for Thursday Customers	NOV 28 Service for Friday Customers
DEC 21 Regular service	DEC 22 Regular service	DEC 23 Regular service	DEC 24 Regular service	DEC 25 NO SERVICE Office Closed	DEC 26 Service for Friday Customers
DEC 28 Regular service	DEC 29 Regular service	DEC 30 Regular service	DEC 31 Regular service	JAN 1 NO SERVICE Office Closed	JAN 2 Service for Friday Customers