



SERVICE REMINDERS

- For information, please call our **Customer Service Department at 650-961-8040**. Customer Service Representatives are available Monday through Friday, from 7:30 a.m. – 4:30 p.m.
- Please set out materials by 6:00 a.m. on your scheduled collection day.
- **Extra garbage** must be bagged or boxed and **prior arrangements** for pickup must be made with Recology Los Altos.
- **Extra Bag Tags** are available for purchase through Customer Service. Extra Bag Tags have no expiration date and can be used any time for collection on your regularly scheduled garbage collection day.
- Recology Los Altos is not responsible for any articles left on or near collection containers.

IMPORTANT RESOURCES

**Recology Los Altos**  
**650-961-8040**  
**Fax 408-588-1102**  
**www.recologylosaltos.com**

**Countywide Recycling Info**  
**800-533-8414**  
**www.recyclestuff.org**

**Home Composting Education Program**  
**408-918-4640**  
**www.reducewaste.org**

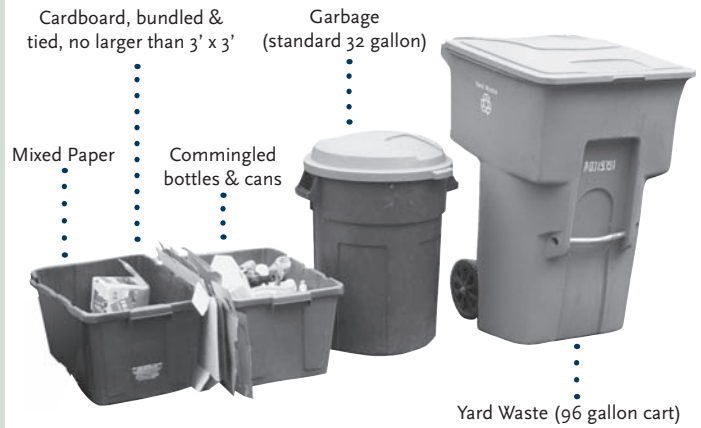
**Household Hazardous Waste Program**  
**408-299-7300**  
**www.hhw.org**

**Environmental Resource**  
**www.earth911.com**

SET-OUT EXAMPLE

Combine glass, metal and plastic containers in recycling bin. Mixed paper goes into a separate recycling bin. Place all bins curbside by 6:00 a.m. for pickup. Please rinse food and beverage containers and crush plastic containers.

*Yard waste and recycling are collected every other week. Please refer to the map and collection schedule on page 3.*



ASEPTICS

Milk cartons, juice boxes and juice bags.

CANS

Acceptable cans include all metal food and beverage cans made of aluminum, tin, steel and bi-metal, such as soda and tuna cans.

CARDBOARD

Please flatten cardboard and place in piles. Piles should be no larger than 3 feet by 3 feet. We prefer that you tie large quantities for ease of handling.

GLASS

Glass items include all glass food and beverage jars and bottles. Remove metal lids and place separately in bin.

MIXED PAPER

Catalogs, chipboard/paperboard (like cereal & cracker boxes with liners removed), envelopes, junk mail, magazines, newspapers, paper egg cartons and phone books. **Note: To keep shredded paper from littering the streets, please put in paper bags before placing in recycling bin.**

PLASTICS

Plastic items include plastic containers labeled #1 - #7.

PLASTIC BAGS

Plastic bags marked with a recycling symbol such as grocery, produce, dry cleaning, shopping, newspaper and bread bags. Please bundle all bags together inside a tied plastic bag (preferably a clear bag or labeled as recycling).

POLYSTYRENE

Includes Styrofoam™ packing blocks, egg cartons and “take-out” containers (emptied and rinsed). Place large foam blocks in a secured, clear plastic bag, and place next to recycling bins.

SCRAP METAL

Include clean aluminum foil and pie pans, metal lids from glass bottles and jars, metal pots and pans, and aerosol cans, emptied of gas and liquid.

USED MOTOR OIL

Place used motor oil in one-gallon plastic containers with tight fitting, screw top lids. (Milk and water jugs with pop-on lids are acceptable; lids must be taped securely). Place up to two one-gallon containers next to your recycling bin for pickup.



USED OIL FILTERS

Place fully drained filters in a sealed, leak-proof, plastic bag and place curbside next to your recycling bins.

UNACCEPTABLE

All unmarked plastics (plastic containers without a #1 - #7 recycling symbol)

- Auto parts
- Bubble wrap
- Ceramics
- Clothes hangers
- Dishware
- Fuel tanks
- Garden hoses
- Light bulbs
- Mirrors
- Plastic toys
- Plastic utensils
- Plastic wrap
- PVC or other plastic piping
- Rope
- Styrofoam™ packing “peanuts”
- Syringes and other medical or hazardous waste
- Window glass
- Wire

# On-Call Collections

## ON-CALL COLLECTION DAYS

Households can select two days per year for these services:

Two garbage disposal days OR two yard waste / wood recycling days OR one garbage disposal day and one yard waste / wood recycling day.

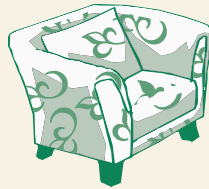
- All items must fit within an 8-foot long, 4-foot wide and 4-foot high area and be placed curbside/roadside by 6 a.m.
- Single items, bags, bundles, or boxes cannot weigh more than 50 pounds each.
- To arrange for an on-call pickup, please call our Customer Service Department, Monday through Friday during regular business hours at **650-961-8040**.
- Advance notice of 24 hours is requested.
- Garbage, yard waste and wood waste disposal days are scheduled on normal collection days.
- Unused on-call disposal or recycling days are not transferable to the following year.

## DEBRIS BOXES

Debris boxes are available in a variety of sizes to fit your construction and clean up needs.

## BULKY ITEMS

Special pickups of bulky items, such as appliances, BBQs, computer monitors, furniture, lawn mowers, televisions, water heaters, etc., are available.



For rates, information or to schedule services, please call our Customer Service Department at **650-961-8040**.

Help keep usable goods out of the landfill by donating to charities or non-profit organizations. You can also join a local Freecycle™ Group and donate items within your community. For more information visit [www.freecycle.org](http://www.freecycle.org).

## YARD WASTE

Yard waste and recycling is collected every other week. Put leaves, small branches (cut into 3 foot lengths or less) and grass clippings in your yard waste rolling cart. Yard waste must fit inside the cart and the lid must be closed.

### Unacceptable Items

- Dirt, rock, concrete, ashes, sod, asphalt, or building materials
- Fruits or vegetables
- Household trash or other garbage
- Plastic bags (plastics will contaminate the load)
- Tree trunks, stumps or painted trees



**Note:** Our trucks can pick up yard waste rolling carts weighing up to 150 pounds. Carts filled to capacity with some materials can exceed this weight limit and may not be collected.

## ON-CALL GARBAGE PICK-UP

- Contain loose items in bags, boxes or bundles.
- Items must be less than 50 pounds each and manageable by one person.
- No appliances with freon, such as refrigerators and air conditioners. Pickup of these items can be arranged through our Bulky Items collection services.
- No electronic waste or hazardous materials. This includes televisions, computer monitors, fluorescent tubes and mercury containing devices. For proper disposal of these and other household hazardous materials, please call the **County of Santa Clara Household Hazardous Waste Program** at **408-299-7300** or visit them online at [www.hhw.org](http://www.hhw.org).
- Televisions and computer monitors can be collected for a fee, as part of our **BULKY ITEMS** collection.
- No items with oil, diesel, or gasoline.
- Small amounts of dirt, rock, concrete, asphalt, brick and tile are accepted if boxed and weighs no more than 50 pounds per container (up to 250 pounds total).
- Painted wood no more than 6-feet long and stacked neatly. (Railroad ties are hazardous and cannot be picked up).

## ON-CALL YARD WASTE PICK-UP

- Branches can be up to 6 inches in diameter and 4-feet long.
- Please bundle or box branches and trimmings for collection. Each bundle or box may not exceed 50 pounds.
- No tree trunks, stumps or painted trees.
- No plastic bags.

## ON-CALL WOOD WASTE PICK-UP

- Since wood will be composted, we cannot accept painted, varnished, stained or treated wood (like railroad ties).
- Lumber may be up to 4-feet long and must be stacked neatly (For the safety of our drivers, please remove all nails).
- Wood scraps must be boxed or bundled.
- No plastic bags.

## ELECTRONIC BILL & AUTO-PAYMENT OPTIONS

For a convenient, secure way to view, print and pay your bill online, enroll in our E-Bill Payment Program. You can set up your account for automatic payments, schedule on-line payments or have your bill paid via a recurring automatic debit.

To sign up for this program, visit [www.recologylosaltos.com](http://www.recologylosaltos.com) and click on the "Pay Bill" link.



# Collection Schedule and HHW Info



Santa Clara County offers a free HHW drop-off program for residents in Santa Clara County. To schedule an appointment or for more information about the HHW Program, please visit [www.hhw.org](http://www.hhw.org) and click on "Make An Appointment" or call the Santa Clara County HHW appointment line at **408-299-7300**, Monday thru Friday 8:30 a.m. to 4:30 p.m.

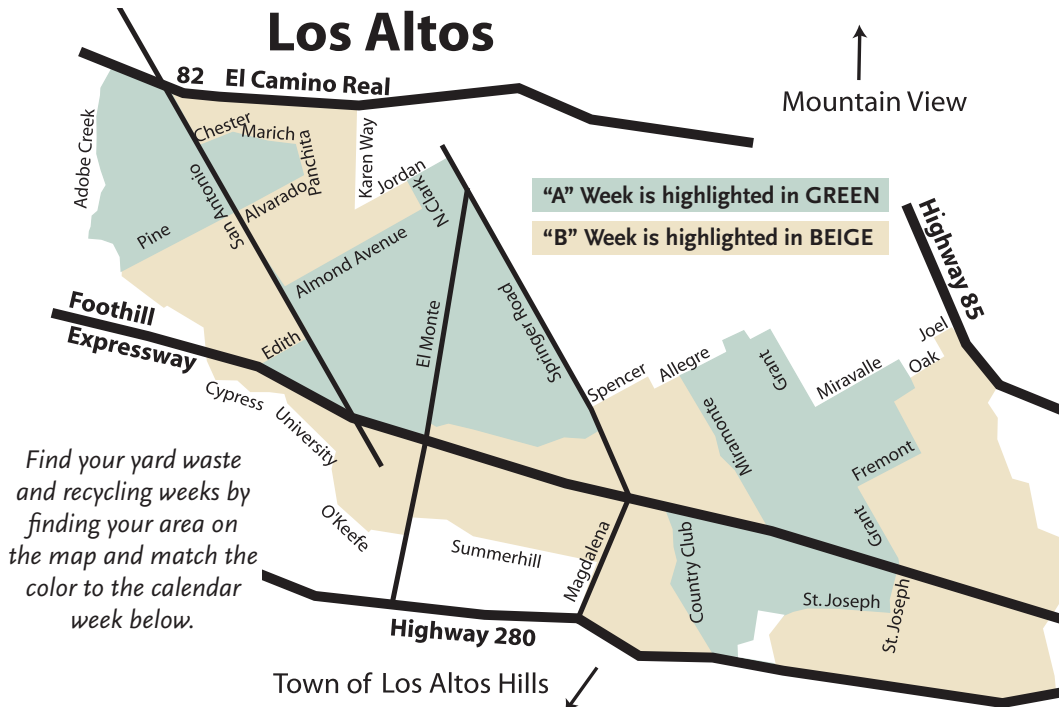
## ACCEPTABLE MATERIALS

- Aerosol cans (If empty, can be placed in trash)
- Automotive fluids (antifreeze, oils, various fluids)
- Batteries (vehicle and household alkaline and rechargeable)
- Chemistry sets (call first)
- Cleaners/household chemicals
- Cosmetics, toiletries
- Degreasers/solvents
- Electronic Waste
- Flares (except airborne flares)
- Fluorescent tubes and CFLs
- Freon
- Gasoline/fuels
- Gun powder
- Helium tanks (5-gallon containers or smaller only – no oxygen tanks; must be disposed of with a medical waste hauler or by the vendor/manufacturer)
- Mace
- Pesticides
- Photo chemicals
- Propane tanks

### HHW Drop-Off Event

## April 10, 2010

Call 408-299-7300 or visit [www.hhw.org](http://www.hhw.org) for details.



Find your yard waste and recycling weeks by finding your area on the map and match the color to the calendar week below.

**There have not been any changes to the collection schedule.**  
 If you have questions, please call our Customer Service Department at 650-961-8040.  
 ● Please refer to the holiday schedule on page 4.

NOVEMBER 2009							
	S	M	T	W	T	F	S
B	1	2	3	4	5	6	7
A	8	9	10	11	12	13	14
B	15	16	17	18	19	20	21
A	22	23	24	25	26	27	28
B	29	30					

DECEMBER 2009							
	S	M	T	W	T	F	S
B		1	2	3	4	5	
A	6	7	8	9	10	11	12
B	13	14	15	16	17	18	19
A	20	21	22	23	24	25	26
B	27	28	29	30	31		

JANUARY 2010							
	S	M	T	W	T	F	S
B						1	2
A	3	4	5	6	7	8	9
B	10	11	12	13	14	15	16
A	17	18	19	20	21	22	23
B	24	25	26	27	28	29	30
A	31						

FEBRUARY 2010							
	S	M	T	W	T	F	S
A		1	2	3	4	5	6
B	7	8	9	10	11	12	13
A	14	15	16	17	18	19	20
B	21	22	23	24	25	26	27
A	28						

MARCH 2010							
	S	M	T	W	T	F	S
A		1	2	3	4	5	6
B	7	8	9	10	11	12	13
A	14	15	16	17	18	19	20
B	21	22	23	24	25	26	27
A	28	29	30	31			

APRIL 2010							
	S	M	T	W	T	F	S
A					1	2	3
B	4	5	6	7	8	9	10
A	11	12	13	14	15	16	17
B	18	19	20	21	22	23	24
A	25	26	27	28	29	30	

MAY 2010							
	S	M	T	W	T	F	S
A							1
B	2	3	4	5	6	7	8
A	9	10	11	12	13	14	15
B	16	17	18	19	20	21	22
A	23	24	25	26	27	28	29
B	30	31					

JUNE 2010							
	S	M	T	W	T	F	S
B		1	2	3	4	5	
A	6	7	8	9	10	11	12
B	13	14	15	16	17	18	19
A	20	21	22	23	24	25	26
B	27	28	29	30			

JULY 2010							
	S	M	T	W	T	F	S
B					1	2	3
A	4	5	6	7	8	9	10
B	11	12	13	14	15	16	17
A	18	19	20	21	22	23	24
B	25	26	27	28	29	30	31

AUGUST 2010							
	S	M	T	W	T	F	S
A	1	2	3	4	5	6	7
B	8	9	10	11	12	13	14
A	15	16	17	18	19	20	21
B	22	23	24	25	26	27	28
A	29	30	31				

SEPTEMBER 2010							
	S	M	T	W	T	F	S
A			1	2	3	4	
B	5	6	7	8	9	10	11
A	12	13	14	15	16	17	18
B	19	20	21	22	23	24	25
A	26	27	28	29	30		

OCTOBER 2010							
	S	M	T	W	T	F	S
A						1	2
B	3	4	5	6	7	8	9
A	10	11	12	13	14	15	16
B	17	18	19	20	21	22	23
A	24	25	26	27	28	29	30
B	31						



For Residents of Los Altos  
**ANNUAL SERVICE BROCHURE**  
**2009-2010**

650 Martin Ave., Santa Clara, CA 95050



**SHARE THE SPIRIT  
 FOOD AND TOY DRIVE**  
**November 2 through 30**

Please place non-perishable food items and new unwrapped toys curbside/roadside in bags clearly marked "Food/Toy Drive" next to your containers on your regularly scheduled recycling day. Our employees will pick up your donations and deliver them to families in need.



**TREECYCLING**

During the month of January, we will provide free Christmas Tree collection and recycling.

- Please remove tree stands and all decorations, including tinsel. (Flocked trees are acceptable).
- Small trees may be placed inside yard waste cart for service.
- Place trees or carts curbside/roadside on your recycling day.
- Apartment dwellers must place trees in a central location and call to arrange a pickup.
- **Trees may be collected by a recycling truck other than the regular yard waste truck.**



*Questions?*

Please call us at **650-961-8040**, or visit us online at [www.recologylosaltos.com](http://www.recologylosaltos.com). Please keep this brochure as a handy reference throughout the year.

**HOLIDAY COLLECTION**

Thanksgiving, Christmas and New Year's Day are the only holidays that garbage, recycling and yard waste are not collected.

*Regular service resumes on Monday, January 4, 2010*



HOLIDAY COLLECTION SCHEDULE					
MON	TUES	WED	THURS	FRI	SAT
NOV 23 Regular service	NOV 24 Regular service	NOV 25 Regular service	NOV 26 <b>NO SERVICE</b> Office Closed	NOV 27 Service for Thursday Customers	NOV 28 Service for Friday Customers
DEC 21 Regular service	DEC 22 Regular service	DEC 23 Regular service	DEC 24 Regular service	DEC 25 <b>NO SERVICE</b> Office Closed	DEC 26 Service for Friday Customers
DEC 28 Regular service	DEC 29 Regular service	DEC 30 Regular service	DEC 31 Regular service	JAN 1 <b>NO SERVICE</b> Office Closed	JAN 2 Service for Friday Customers